

# Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2020

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

## Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Gisborne	19	10	6	60%	12:57
08	Berwick	73	24	24	100%	08:40
08	Clyde	24	13	11	85%	10:45
08	Hastings	36	23	23	100%	09:01
08	Officer	22	13	12	92%	09:25
08	Rye	24	12	9	75%	10:24
08	Sorrento	22	13	6	46%	13:35
09	Warragul	28	14	13	93%	09:11
10	Sale	38	12	8	67%	15:46
12	Seymour	23	11	7	64%	10:42
12	Wallan	26	13	3	23%	12:49
14	Kal Kallo	21	10	3	30%	14:31
14	Rockbank	26	12	7	58%	11:08
14	Werribee	76	14	11	79%	11:31
15	Ballarat	54	21	21	100%	09:06
15	Buninyong-Mt Helen	16	10	10	100%	08:47
15	Wendouree	45	19	19	100%	08:26
18	Irymple	16	14	11	79%	10:35

### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

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**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 14 October 2020 and may be subject to change.